

## Azalea Health - LeonardoMD Clearinghouse Comparison Guide

### Clearinghouse Options

You will have the option to stay with your current clearinghouse or upgrade to Trizetto or Navicare. If you are currently using Optum, Azalea is currently in progress of working with Optum to explore the options and will have more details coming soon. If you are looking to upgrade for additional features and benefits, we recommend Trizetto or Navicare. If you select to stay with Optum, manual file uploading of claims may be required. Please see the Clearinghouse Comparison below.

### Clearinghouse Comparison

The table below shows what Azalea-integrations are offered from each clearinghouse. TBD indicates the integration has not been initiated, but could be offered in the future.

Clearinghouse	Direct connect	Eligibility batch verification	Insurance eligibility	Claim status	Auto-download remit
TriZetto	✓	✓	✓	✓	✓
Navicare	✓	✓	✓	✗	✓
Office Ally	✗	✗	✓	✗	✗
Practice Insight	✗	✗	✓	✗	✗
Optum	TBD	TBD	TBD	TBD	TBD
Quadax	TBD	TBD	TBD	TBD	✓
Relay Health	TBD	TBD	TBD	TBD	TBD

**Direct connect:** Automatic upload of claim files to the clearinghouse

**Eligibility batch verification:** Insurance eligibility is automatically verified prior to the appointment (1 - 9 days prior)

**Insurance eligibility:** On demand insurance eligibility from within scheduler, patient record, or encounter

**Claim status:** Clearinghouse and payer claim acceptance / rejection messages appear in encounter

**Auto-download remit:** Automatically downloads remit file so that it can be auto-posted by Azalea